

## hotel information from A – Z

**the most important phone numbers:**

reception: **110**

wellness reception: **160**

restaurant: **120**

emergency call: **0-112**

on-call doctor: **0-116 117**

hotel address:

**Hotel Sonnengut GmbH & Co. KG**  
**Am Aunhamer Berg 2, 84364 Bad Birnbach**  
**Tel. 08563-3050 / Fax: 08563-305-100**  
[www.sonnengut.de](http://www.sonnengut.de) / [info@sonnengut.de](mailto:info@sonnengut.de)

Calls within the german fixed-line network is free

For external Calls dial 0.

For external calls to your room dial 08563-305-roomnumber

### **B**abyequipment

We offer to bring you baby equipment to your room by request. Therefore call the reception

### **B**athrobe

For your stay you find a cozy bathrobe in your room. If you need another size (available from size S to 5XL)

call the reception **B**athroom stool

by request we bring a bathroom stool to your room

### **B**ikes

It's possible to rent city- and mountainbikes for free und electronical bikes for a fee. At the reception you receive an information sheet with beautiful tours.

### **B**lanket

If you need an additional blanket, woolen blanket or silk bed?

Please report to the reception

### **C**harger-Adaptors

By request you receive an adapter and charger (smartphones and other electronic devices)

### **C**heck in and check out

At the arrival day check in is at 3 pm. Check out is until 11am.

## **C**leansing or chemical purification

Submission until 9am. Return in consultation. Please bring your laundry in a laundry bag to the reception

## **D**octor

Dr. Baumgartner (specialist in bath therapy), Prof. Drexel-Str. 25 +49 (0) 8563 91543  
medical care center Bad Birnbach, Marktplatz 1, +49 (0) 8563 9761000

## **E**-charging station

you find our charging station in our garage. For Charging ask at the reception so the receptionist can activate the charging-station

## **E**nvironment

You can do something good for your environment while not using the housekeeping service everyday. Therefore just hang the intended sign until 8am on the door of your room

## **F**ire protection

Please mind the escape plan at your room door and at the floors. Do not use the elevator during fire!

## **F**itness programme

Our gym is open daily from 7am to 10pm



## **I**ronservice

by request we offer you a service for ironing your clothes during 1 hour. Also we offer to bring an iron and ironing board to your room for free.

## **L**inen change

We change your linen 2x a week (if not desired call the reception) By request we change your linen daily, therefore call the reception

## **L**uggage

Naturally we offer our help with putting your luggage to your room. Also it's possible to store your luggage at the reception before and after check-in and check-out

## **N**ewspaper

It's possible that we order newspapers for you. You find a regional newspaper at the reception hall

## **P**arking

the parking space in front of the hotel is free. For our garage we calculate a fee of 9,00€ per day.

## **P**ets

For our four-legged friends we calculate a fee of 14,00€ per day without food. Dogs are not allowed in the restaurant/bar/ lawn/ wellness area. At the terrace at the restaurant and the courtyard dogs are allowed.

## **P**illows

You need an extra pillow or another size?

Our pillow selection: 80x80 / 60x80 / 40x40 or neck-cushion. We likely will bring your pillow of choice to your room. Please call the reception for your request.

## **P**harmacy

Hofmark Pharmacy, Hofmark 20, +49 (0) 8563 3935  
Kur Pharmacy, Neuer Marktplatz 2, +49 (0) 8563 91140

## **P**layroom

You get the key for our playroom at the reception. Children up to 12 years old are only allowed under supervision

## **R**oomservice

You can order from 7am to 11pm breakfast at your room or dishes and drinks from the menu in your room. Please call for your order 120 and from 12am 120 or 300.

## **S**anitary products

You receive women care sets, dental care sets and shaving sets at the reception

## **S**cale:

You find a scale in the waiting area at the Medical Wellness Center

## **S**hoe polish machine

You will find one in the entrance hall.

## **S**huttleservice

Free shuttle into the town or to the train station. Outside the driving periods we will order you a cab for a fee.

## **S**ewing service:

We offer little sewings in consultation with our conductive housekeeper. Please contact our reception therefore

## **S**ports equipment hire

You can rent Nordic walking sticks, bikes boule balls, bikes and slides. Please contact the reception.

## **T**owels

IF you want new towels you can throw them to the ground, so it's a sing for the housekeeping to change them. You can always ask for additional towels from the housekeeping or at the reception. Towels for the spa area you find in your spa bag in your room

## **T**V-programm

The programm can be find under the „guide“-button at the remote control

## **U**mbrella

You find an umbrella at the wardrobe at your room

## **W**ake up call

Please contact the reception

## **W**ifi

Free wifi is available throughout the hotel. For the wifi “hotspotssonengut” you do not need a password. Just agree to the terms of use. In the entrance hall you find a free computer with the possibility to print documents.

## Opening hours

The reception is open 24 hours a day

Wellnessreception Monday-Saturday from 9.00am-1.00 pm and 2.00-6.00 pm  
(appointments at sun- and holidays are possible by prior arrangement)

gym 07.00am-10.00pm

wellness area 07.00am-09.00 pm

sauna area 1.00pm-7.00pm

poolbar von 1.30pm-5.00 pm

restaurant

breakfast 07.30-10.30 am / Sundays and holidays until 11.00 am

lunch 1.30pm -2.30pm

dinner 6.00 pm

Arthur's 1994 Bar from 7.30 pm